



PATROLSTORE

Returns / Exchange / Refund Form

Customer Details

Name	
Email Address	
Phone Number	
Delivery Address	
Delivery Town	
Delivery County	
Delivery Country	
Delivery Post Code	
Order Number (if Known)	

Please complete the details of the item(s) you are returning and select your reason for return

	Product	Colour	Size	Qty	Price Paid	Reason for Return (choose a number from the table below)	Action (Exchange or Refund)
Item 1							
Item 2							
Item 3							
Item 4							

Reasons for returning	
1 - Wrong Item Ordered	5 - Wrong Colour
2 - Unsuitable	6 - Faulty
3 - Wrong Item Sent	7 - Wrong Size
4 - Not as Described	8 - Other (please Specify)

Exchanges (please specify the exchange items for returned products)

	Product	Colour	Size	Qty
Item 1				
Item 2				
Item 3				
Item 4				



PATROLSTORE

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Terms & Conditions

- If you're not happy with your purchase from Patrol Store, send it back to the address below within 14 days (21 days for BFPO addresses) and we'll provide you with a replacement or a refund. To help us deal with your return efficiently, please note the following information:
- Items should be returned together with this returns form.
- Items should be returned with their original undamaged packaging.
- Damaged packaging will result in a restocking fee being applied.
- Items with damaged packaging will only be accepted if they are faulty.
- We recommend that goods are returned by registered post. If goods are not sent by registered post, we cannot be held responsible if they do not reach us.
- Please ensure that returned goods are well packed to prevent damage.
- Some goods are covered by the manufacturers' warranty and you are requested to comply with the manufacturers' directions pertaining to them.
- Where items are faulty or incorrect PatrolStore will refund the cost of returning the item up to Royal Mail First Class Signed for, Royal Mail Standard Parcel or Parcel Force 48. Any additional cost of returning the goods by another method other than those stated will be met by the customer.